

7. REASONS FOR ATTENDING ERAU

Fill in the ovals indicating whether each of the reasons listed below was a major reason, minor reason, or not a reason for attending ERAU.

	Not a Reason	Minor Reason	Major Reason
Reputation of ERAU in aviation/aerospace education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advancing my career in aviation/aerospace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Degree completion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selection for promotion/raise/commission	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal/self satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Preparation for future employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improvement of existing job skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ERAU is a small, private university	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caring attitude of university staff and faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenience of center location (ERAU is 'on-site')	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of government Tuition Assistance (T.A.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ERAU's Distance Learning Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recommendation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. OVERALL EXPERIENCE

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Overall experience with ERAU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience with this center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

So far, how has your ERAU experience met your expectations?

- Much better than I expected
 Better than I expected
 About what I expected
 Worse than I expected
 Much worse than I expected

If you had to do it over again, would you still:

	Definitely Not	Maybe Not	I Don't Know	Maybe Yes	Definitely Yes
Choose to attend ERAU?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enroll at the same Worldwide center?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose the same program/major?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. UNIVERSITY

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
My academic experience is worth the cost.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am developing a sense of pride and loyalty toward ERAU.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I receive adequate information about ERAU.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. CENTER

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The center staff are able to answer my questions, providing information I need in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Center operating hours fit the needs of the students.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most students feel a sense of belonging at this center.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This center has a good reputation within the community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The center staff are caring and helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My center has access to adequate audio/visual equipment to support my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. PHYSICAL RESOURCES

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I am aware of the emergency evacuation procedures for the buildings I use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are sufficient parking spaces for students.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Restrooms are properly cleaned & stocked with supplies.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical security/safety is adequate at this center.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

For the average classroom used by my center, I feel the following aspects are satisfactory:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Appearance, space, size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comfort (i.e. temperature, ventilation, lighting, acoustics)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. COMPUTER RESOURCES AND SERVICES

	Strongly disagree	Disagree	Neutral	Agree	Strongly Agree
I have adequate access to computer equipment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have adequate access to appropriate software.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have adequate access to the internet.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology in my center is sufficient for my coursework needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Support via the University Support Center is available when I need it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Support via the University Support Center is helpful and able to assist with my questions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. ACADEMIC PROGRAMS

Strongly Disagree
Disagree
Neutral
Agree
Strongly Agree

- Class sizes are appropriate relative to the types of courses.
- My degree program appropriately addresses the needs of aviation, aerospace, and related industries (military and civilian).
- There are provisions in my degree program that allow me to take electives outside my area of specialization.
- The courses in my program are offered frequently enough for me.
- I understand the goals of the courses I take.
- Major requirements are clear and reasonable.
- My program has provided me with knowledge and skills that will enhance my work performance.
- I am satisfied with the overall quality of my program of study.

14. OVERALL INSTRUCTION

Strongly Disagree
Disagree
Neutral
Agree
Strongly Agree

- ERAU provides an atmosphere which encourages learning and academic excellence.
- I am satisfied with the overall quality of instruction at ERAU.
- I understand the methods by which I am graded.
- The grading procedures used at ERAU are fair and equitable.
- My professors are well-prepared for class.
- I feel the faculty are enthusiastic about the subjects they teach.
- The methods of instruction are appropriate to the content of my courses.
- The faculty, when appropriate, relate course subject matter to practical applications.
- Faculty members make me feel at ease to ask questions.
- Faculty members are readily accessible for consultation.
- I am given the opportunity to evaluate my instructors.
- Faculty serve as effective role models for students.

15. GENERAL SKILLS

For each general skill below, provide a response for both:

ERAU Preparation (how well ERAU prepared you in the skill)

-and-

Usefulness (how useful the skill is at your job, if employed)

ERAU PREPARATION

USEFULNESS

Poor
Fair
Good
Very Good
Excellent

Not Useful
Somewhat Useful
Very Useful

- Quantitative/mathematics
- Basic computer skills (word processing, spreadsheets, etc.)
- Writing skills
- Speaking skills
- Applied research (information gathering and analysis)
- Critical thinking
- Independent work
- Planning, scheduling, and carrying out projects
- Defining and solving problems
- Working in groups/teams
- Leading/guiding others
- Making responsible ethical choices
- Understanding other people and other points of view
- Environmental awareness
- Political and economic awareness

16. STUDENT SERVICES

Strongly Disagree					
Disagree					
Neutral					
Agree					
Strongly Agree					

- I received adequate orientation.
- ERAU provides adequate assistance to students needing to improve basic skills.
- ERAU shows appropriate concern for student development.
- ERAU provides me with accurate academic advising.
- The Director of Academics at my center is available to help me resolve academic problems in a timely manner.
- Information regarding ERAU's registration process is readily available to me.
- Registration procedures take place with little delay.
- Financial transactions take place with little delay.
- Channels for expressing my concerns are readily available to me.
- Specific information about student services is adequately communicated to me.
- I receive my textbooks and course materials on time.

17. ERAU LIBRARY SERVICES

On average, how many times per term do you use the ERAU Hunt Library?

- Never
- Once
- 2 or 3 times
- More than 3 times

How did you find out about the ERAU Hunt Library's services?

- Faculty member
- Center staff
- Another student
- Other _____

Strongly Disagree					
Disagree					
Neutral					
Agree					
Strongly Agree					
Never Used					

- The full-text databases and periodical indexes collection at the ERAU Hunt Library are complimentary to the programs offered through Embry-Riddle, my research, and my coursework.
- The ERAU Hunt Library's web pages are easily navigated and are easy to use.
- I have used the Hunt Library's online "Library Basic Training" and found it useful.
- Turnaround times for research assistance from reference librarians are satisfactory.
- I have sufficient access to ERAU reference librarians(via toll-free phone, email, or fax).
- The ERAU Hunt Library's staff is helpful and knowledgeable.
- The Riddle Aviation Collection (RAC) and the periodical collections at my local campus are useful.
- The different types of help available through the ERAU Hunt Library's web pages (Online Instructions, FAQ's, and help links) are useful and easily located.

18. VETERANS AFFAIRS AND FINANCIAL AID

Which forms of financial aid do you use for paying at least part of your ERAU tuition?
(Choose all that apply)

- Tuition assistance provided by my employer (including military tuition assistance).
- Veterans Affairs (VA) benefits from the Federal Government.
- Other state or federal financial aid (including loans, grants, & scholarships).
- Other types of financial aid (please indicate) _____
- No financial aid - I'm paying my own way through college.

Strongly Disagree					
Disagree					
Neutral					
Agree					
Strongly Agree					
Not Applicable					

- ERAU provides me with adequate Veterans Affairs information that meets my needs as a veteran.
- ERAU provides me with helpful and courteous Veterans Affairs service.
- I receive adequate Financial Aid counseling that helps me understand the financial aid process.
- The Financial Aid Office keeps me informed about the status of my application.
- The Financial Aid Office staff provide helpful, courteous service.
- The Financial Aid publications adequately explain types of assistance available, criteria for eligibility, and responsibilities of recipients.
- There are adequate scholarship resources available to reward academic achievement.
- There are adequate grant funds available to help financially needy students.

19. ERAU WORLDWIDE ATTENDANCE

Since you first started classes at Embry- Riddle Worldwide, have you stopped to take classes elsewhere before returning?

- Yes
 No

Have you stopped taking classes from Embry-Riddle Worldwide for any reason, other than taking classes elsewhere, before returning?

- Yes
 No

If yes, what are the reasons?

20. PLEASE WRITE ANY ADDITIONAL COMMENTS:

**THANK YOU FOR YOUR PARTICIPATION!
PLEASE USE THE POSTAGE-PAID ENVELOPE PROVIDED AND RETURN SURVEY TO:**

Embry-Riddle Aeronautical University
Office of Institutional Research
600 S. Clyde Morris Boulevard
Daytona Beach, FL 32114-3900

Foreign military personnel: Please use the military mail post system.

Questions or comments? Please contact Jessica Beyer, Office of Institutional Research
e-mail: jessica.beyer@erau.edu; phone: (386) 226-6225

If you would like to update your contact information, contact either the center you most recently attended or ERAU Worldwide at (386) 226-6910 or Toll Free at (800)522-6787 or e-mail: ecinfo@erau.edu

Directions: Locate the center, teaching site, or classroom location you are currently attending and use the corresponding 3-digit code to complete Question 4 on Page 1. If you are currently enrolled at more than one location, select the one with which you are most familiar.

List of Worldwide Centers, Teaching Sites, and Classroom Locations

CODE CENTER

ALABAMA

- (001) Ft. Rucker Campus
- (002) Hunstville Campus
- (003) Huntsville Teaching Site

ALASKA

- (004) Anchorage Campus
- (005) Elmendorf AFB Classroom Location
- (006) Fort Richardson Classroom Location
- (007) Fairbanks Campus
- (008) Eielson AFB Teaching Site

ARIZONA

- (009) Luke Campus
- (010) Glendale Municipal Airport Classroom Location
- (011) Lockheed-Martin Goodyear MSTM Teaching Site
- (012) Sky Harbor Campus
- (013) Tucson Campus
- (014) Williams Gateway Campus

ARKANSAS

- (015) Little Rock Campus

CALIFORNIA

- (016) Beale Campus
- (017) Campu Pendleton Campus
- (018) Palomar Airport Classroom Location
- (019) China Lake Campus
- (020) Edwards Campus
- (021) Fort Irwin Campus
- (022) Barstow/Daggett Teaching Site
- (023) Inland Empire Campus
- (024) Riverside Airport Classroom Location
- (025) Lemoore Campus
- (026) Los Angeles Metro Campus
- (027) North Island Campus
- (028) Oakland Campus
- (029) Mountain View Classrom Location
- (030) Palmdale Campus
- (031) Victorville Teaching Site
- (032) San Diego Campus
- (033) Travis Campus
- (034) Vandenberg Campus
- (035) Ventura Campus

COLORADO

- (036) Colorado Springs Center
- (037) Centennial Airport-Denver Classroom Location

FLORIDA

- (038) Fort Lauderdale Campus
- (039) Ft. Walton Beach Campus
- (040) Hulburt Field Teaching Site
- (041) Jacksonville Campus
- (042) NAS Jacksonville Teaching Site
- (043) NS Mayport Teaching Site
- (044) Miami Campus
- (045) Orlando Campus
- (046) Pensacola Campus
- (047) Whiting Field Teaching Site
- (048) Space Coast Campus
- (049) Barry University MSTM Teaching Site
- (050) Flight Int'l (Vero Beach) Classroom Location
- (051) Sarno Classroom Location
- (052) United Space Alliance @ Kennedy Space Center
- (053) Tampa Campus
- (054) Coast Guard AS (Clearwater/St Petersburg Airport)
- (055) Mariner Square Office Park Classroom Location
- (056) St. Petersburg Teaching Site
- (057) Tyndall Campus
- (058) Lake City Teaching Location
- (060) TIMCO Classroom Location
- (061) Tallahassee Teaching Site

GEORGIA

- (062) Atlanta Metro Campus
- (063) Delta Teaching Site
- (064) NAS - Atlanta Teaching Site
- (065) Columbus Campus
- (066) Moody Campus

CODE CENTER

- (067) Robins Campus
- (068) Savannah Campus
- (069) Fort Stewart Teaching Site

HAWAII

- (070) Honolulu Campus
- (071) Honolulu Airport Training Site
- (072) Kaneohe Campus
- (073) Milliani (Schofield Barracks) Campus
- (074) Barbers Point Coast Guard Station

IDAHO

- (075) Mountain Home Campus

INDIANA

- (076) Indianapolis Center

KANSAS

- (077) McConnell Campus

KENTUCKY

- (078) Ft. Campbell Campus
- (079) Louisville Campus

LOUISIANA

- (080) Barksdale Campus

MAINE

- (081) Brunswick Campus

MARYLAND

- (082) Andrews Campus
- (083) Patuxent River Campus

MINNESOTA

- (084) Minneapolis Campus

MISSISSIPPI

- (085) Keesler Campus
- (086) Mobile Teaching Site
- (087) New Orleans Teaching Site

MONTANA

- (088) Great Falls Campus
- (089) Helena Teaching Site

NEBRASKA

- (090) Offutt Campus

NEVADA

- (091) Las Vegas Campus
- (092) Fallon Teaching Site

NEW JERSEY

- (093) McGuire Campus

NEW MEXICO

- (094) Albuquerque Campus
- (095) Cannon Campus
- (096) Holloman Campus

NORTH CAROLINA

- (097) Elizabeth City Campus
- (098) Fayetteville Campus
- (099) Greensboro Teaching Site
- (100) Pope Teaching Site
- (101) Seymour Johnson Campus

NORTH DAKOTA

- (102) Grand Forks Campus
- (103) Minot Campus

OHIO

- (104) Cincinnati Campus
- (105) ABX Air University Classroom Location
- (106) Cincinnati-Kentucky Airport
- (107) Dayton Area Campus
- (108) NetJets Classroom Location
- (109) Wright-Paterson AFB Office

OKLAHOMA

- (110) Altus Campus
- (111) Oklahoma City Campus
- (112) Vance Campus

OREGON

- (113) Portland Campus

SOUTH CAROLINA

- (114) Beaufort Campus
- (115) Charleston Campus

CODE CENTER

- (116) Greenville Campus
- (117) Shaw Capmus
- (118) McEntire ANG Base Teaching Site

TENNESSEE

- (119) Memphis Campus

TEXAS

- (120) Corpus Christi Campus
- (121) Dyess Campus
- (122) Fort Worth Campus
- (123) Houston Campus
- (124) San Antonio Campus
- (125) Sheppard Campus

UTAH

- (126) Northern Utah Campus
- (127) Ogden Airport Classroom Location

VIRGINIA

- (128) Ft. Eustis Camus
- (129) Langley Campus
- (130) Norfolk Campus
- (131) Oceana Teaching Site

WASHINGTON

- (132) Everett Campus
- (133) Seattle Campus
- (134) Spokane Campus
- (135) Tacoma Campus
- (136) Whidbey Island Campus

WYOMING

- (137) Cheyenne Campus
- (138) Aims C.C. Classroom Location

ENGLAND

- (139) Lakenheath Campus
- (140) Keflavik Teaching Site
- (141) Mildenhall Campus
- (142) Lajes Field Teaching Site

GERMANY

- (143) Bamberg (formerly Giebelstadt) Campus
- (144) Katterbach Campus
- (145) Grafenwoehr Classroom Location
- (146) Hohenfels Classroom Location
- (147) Ilesheim Teaching Site
- (148) Ramstein Campus
- (149) Spangdahlem Campus
- (150) Geilenkirchen Teaching Site
- (151) Wiesbaden Campus (formerly Hanau)
- (152) Mannheim Classroom Location

ITALY

- (153) Aviano Campus
- (154) Vicenza Teaching Site
- (155) Sigonella Campus
- (156) Naples Teaching Site

LUXEMBOURG

- (157) Luxembourg Campus

SPAIN

- (158) Rota Campus
- (159) Lajes Field Teaching Site

TURKEY

- (160) Incirlik Center

DEPLOYED LOCATIONS

- (161) Bagram Airfield
- (162) Camp Arifjan
- (163) Camp Beuhring

OTHER

- (164) Please Specify